

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ COLIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-82-2014.15
Complainant	Imtiyazmiya Makkhumiya Sindhi, At : Bavanamuvada Post : Betawada, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R.M.Patel Dy. Engineer , Kapadwanj
Date of hearing	11.11.2014 at Godhra and 21.11.2014 at Nadiad

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri A G Shah, MGVCCL

The complaint dated 3.11.2014 regarding to release new agricultural vij connection under Dark Zone Yojana.

On 11.11.2014 & 21.11.2014, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Imtiyazmiya Makkhnmiya Sindhi appeared himself whereas Shri R.M.Patel Dy. Engineer, Kapadwanj appeared as respondent on behalf of MGVCCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant has asked for new Agriculture connection in his L.S.No. 371 paiki at Village Bavana Muvada Dist. Betawada Ta.Kapadwanj
2. MGVCCL has refused to give connection on the ground that there is existing connection in same survey number.
3. There is no Ag connection in his part bearing Khata No. 661 of L.S.No. 371 paiki so requested the Forum to give justice.

The complainant contended that MGVCCL has refused to give connection stating that one Ag connection exists in LS No.371 paiki. His application for new Ag connection was registered in 1972 in the name of his father Shri Makkhanwala G Sindhi who is expired. Actually, there are three owners in the LS No.371 paiki bearing Khata No.15, 661 & 662. His khata number is 661. He confirmed existing connection in LS no.371 paiki bearing Khata No.15 & 662. Division of Land and entry in Hakkpatrak Form No.6 was done at Sr no.4510 dated 01.06.2010 in the name of his father and after his father death his name entered at Sr No. 4799 dated 26.09.2013 against Khata No.661, LS no.371 paiki.

He has again applied under Vikalp A at GP No.A/14 dated 27.09.2012 but it was cancelled on 10.07.2014 by MGVCL for no submission of required documents. As his father was sick and expired during that period and due to non-receipt of notice he could not submit documents. He requested the Forum to consider his case and arrange to give connection. Now, he is in a position to submit all necessary documents.

The respondent Shri R.M.Patel contended that the complainant's application registered under Vikalp-A on 27.09.2012 at GP No.A-14. During site survey, it was found that Ag connection exist in same survey number. Also there was no Bore/well in demanded Khata No. 661 of LS no.371 Paiki. As per office procedures the complainant was informed & issued notice vide KRC No.1564 dated 17.07.2013 for clarification within 3 months but party did not turned up so issued 10 days' final notice vide KRC/2451 dated 19.11.2013 but as no response received from the applicant, his application was cancelled vide KRC/2484 dated 10.07.2014.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that LS No.371 paiki 1 at village Bavanamuvada, Tal: Kapadwanj was already divided in three parts bearing different Khata nos viz 15, 661 & 662. The applicant's khata number is 661 in which there is no connection exists. Due to his father long sickness and expired thereafter, he could not follow up the process of MGVCL. Therefore, considering natural justice and new Ag connection requirement since 1972, it should be reviewed and to give connection after submission of all required documents.

The Forum is of the opinion to process application to give connection after submission of related documents including DLR sheet, change of name etc.,

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to give connection after submission of related documents including DLR sheet, change of name etc., in respect of complainant Imtiyazmiya Makkhumiya Sindhi, At : Bavanamuvada
Post : Betawada, Tal: Kapadwanj, Dist : Kheda.

(A G Shah)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
1. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>